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Quote From City Attorney Feuer

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To: James Rufus Okoya-Koren <james.koren@latimes.com>

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"This is a major victory for consumers," said Los Angeles City Attorney Mike Feuer. "Consumers must be able to trust their banks. They should never be taken advantage of by their banks. We're holding Wells Fargo accountable and assuring the violations we've alleged never happen in the future. This extraordinary resolution sends a strong message—to big banks and consumers alike—that we'll be vigilant in protecting consumer rights."

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